

## SAFARICOM FIXED DATA CHANGE OF SERVICE REQUEST FORM

(You can type/write directly into the fields in this form)



### ORGANIZATION DETAILS:

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Name of Organization:      Physical Address:

Phone No.:

Contact Person:      Email:

Phone No.:

CUSTOMER ACCOUNT NUMBER (Z or X ACCOUNT NUMBER):

### CURRENT SERVICE PLAN/PHYSICAL MEDIUM:

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#### Nature of Connectivity:

Point-to-Point ☐      Internet ☐

#### Physical Medium:

Fiber ☐      Wimax ☐      Microwave ☐

Other:

#### Throughput Speed:

Uplink Speed:      Downlink Speed:

### NEW SERVICE PLAN/PHYSICAL MEDIUM:

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#### Nature of Connectivity:

Point-to-Point ☒      Internet ☐

#### Physical Medium:

Fiber ☒      Wimax ☐      Microwave ☐

Other: East African Data Centre, Mombasa Road  
Safaricom - Angani Cross Connect

#### Throughput Speed:

Uplink Speed:      Downlink Speed:

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### CHANGE OF SERVICE APPROVALS BY AUTHORIZED CUSTOMER REPRESENTATIVE:

*All sections are mandatory and form must be stamped to enforce validity of request.*

Customer Approvers Name:      Company stamp:

Signature:      Date: